

## SMS Privacy Policy for Freedom Healthcare Services

At Freedom Healthcare Services, we are committed to protecting your privacy. This policy explains how we collect, use, and protect your information when you choose to receive SMS (text message) communications from us.

### What Information We Collect

When you opt in to receive SMS messages from Freedom Healthcare Services, we may collect:

- Your name
- Your mobile phone number
- Any information you provide through our forms or communications

### How We Use SMS

We use SMS to communicate important information related to your care, including:


- Appointment reminders
- Schedule confirmations
- Updates about your treatment or care coordination

### Your Consent

By providing your mobile number and checking the opt-in box, you consent to receive SMS from Freedom Healthcare Services.

Message frequency may vary. Message and data rates may apply.

You can opt out at any time by replying **STOP** to any message. For help, reply **HELP** or contact us directly:

 **Phone:** (412) 704-3920

 **Email:** [support@freedomhealthcare.com](mailto:support@freedomhealthcare.com)

 **Website:** [www.freedomhealthcare.com](http://www.freedomhealthcare.com)

### Data Sharing


We do not share your SMS consent or mobile number with third parties or affiliates for marketing purposes.


## Security

We take appropriate steps to protect your personal information and use HIPAA-compliant platforms to ensure your information remains confidential.


## Our Locations


### **Bridgeville Office**

 316 Station Street, Bridgeville, PA 15017

 (412) 704-3920


### **Ellwood City Office**

 773 Pershing Street, Ellwood City, PA 16117

 (724) 201-0850

### **Rochester Office**

 373 Cleveland Street, Rochester, PA 15074

 (724) 775-7905